



## **Claridata and EUHealth.net Ltd**

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## **Quality Management Policy**

### **Basic Philosophy**

Claridata Limited and EUHealth.net, aims to be a knowledge-creation company that contributes to the advancement of society in the 21st century. To achieve this goal, we have set the following three concepts as our management principles:

- to make a contribution to society based on our expertise and research data
- to conduct fair corporate activities
- to demonstrate comprehensive strength based on our wide-ranging research.

These principles are founded on our commitment to high quality, which to us means customer satisfaction

### **Quality Management Policy**

**We recognize that our services have value only if they contribute to the development of our customers' businesses.**

**We endeavor to detect the latent needs of our customers in order to ascertain accurately their exact requirements.**

**We work proactively to improve the quality of our services in order to offer our customers the high level of quality that they demand.**

**We review our quality management system on an ongoing basis and continually strive to improve its effectiveness as part of our commitment to quality.**

Enacted: 10<sup>th</sup> July 2005  
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